

### Hot Topics

- SFA Guidelines
- Federal Policy Interpretation
- Community Health Workers
- Sustainability
- Staffing During Financial Difficult Times
- Different Apps that Organize/Manage
- Leading Effective Meetings
- Behavioral Health Integration
- Merging SUPR with Mental Health
- Advanced Primary Care Management Services
- Clinically Integrated Network
- Maternal Health Initiative
- Value Based Care
- Revenue Cycle Management
- Doulas
- Fundraising
- Improving UDS Benchmarking
- Health Professions Education Training
- Health Care Transformation
- Mental Health Crisis – Adults + Children
- Strategic Planning
- State/FQHC Partnerships
- Social Determinants of Health
- Substance Use Disorder Treatment

- Recovery-Oriented Systems of Care
- State Health Policy Developments
- Employee Engagement + Retention
- 340B
- Health System Transformation
- Telehealth Technology + Workflows
- Remote Patient Monitoring

### Clinical

- Telehealth/Tele pharmacy
- Research/Clinical Trials
- Pharmacy Integration
- Risk Management
- Medicaid Incentive/Pay for Performance
- Vaccine Best Practices
- Trauma Informed Care
- Medicated Assisted Recovery
- Cancer Screening
- Asthma Education Strategies
- Diabetes Management
- Community Health Workers
- Oral Health Integration
- Ending the HIV Epidemic - HIV/PrEP Implementation
- Team Integration Best Practices (Clinical + Admin)
- Behavioral Health Quality Metrics Reporting; Scheduling Models at FQHCs
- Care Coordination, Patient Retention
- Health Literacy Strategies

## Executive Management

- Federal Policy Interpretation
- Medicaid Issues + Other State Health Policy Development
- Data Driven Goal Setting
- Improving Workplace Productivity + Culture
- Compliance – Clinical, Operations, FTCA, EHR and RX
- Senior Management/Board Communication
- Population Health Management in Analytics
- Hospital Relations
- HRSA Program Requirements + Site Visits + Additional Audits
- Healthcare Innovative Strategies
- Leadership Development/Growing New Leaders
- Succession Planning

## Finance/Accounting

- Provider Rosters Management
- Revalidations
- Fundraising/Development/Grant Management
- Financial UDS Benchmarking
- Maximizing 340B Revenue
- Value Based Care
- APM Care Transformation
- Managed Care Credentialing + Privileging
- Payment Reform, Payment Model Systems, Alternative Payment Methodologies
- Auditing
- Revenue Cycle Management

- Federal 330 Grants + Outside Collaboration
- Managed Care Relationships + Innovation
- Claims Data Collection + Analysis
- Billing 101 – Encounter vs Fee for Service
- Understanding Grants Management

## Workforce

- Apprenticeships
- Employee Wellness/Burnout Prevention
- Workforce Plan Development
- Hiring Credentialing + Privileging
- Workforce Recruitment + Retention
- Onboarding
- HR Best Practices
- Employment Law Updates
- Being Compliant with Benefits, Health Plans and FLSA
- Benefit Plan Structure to Maximize Recruitment

## Operations

- Marketing/Branding CHCs
- Best Practices for Integrated Care Teams
- Integrated Oral Health in Illinois/Service Integration
- Scheduling Prioritization
- Security/Protecting Staff
- Customer Service Training
- Vendor Contract Management
- Patient Satisfaction
- Dealing with Patients in Emotional Distress

- Leveraging Technology to Reach the Underserved
- Workflow (Admin/Clinical collaboration and best practices)

### **Information Technology/Quality**

- UDS+
- EHR for FQHCs and Mental Health
- Health Center EMS/Quitline
- Data Warehouse Housing
- Open Source/Fire APIs
- Machine Learning/AI
- Cyber Security
- Population Health Tool Utilization
- Remote Patient Monitoring
- EHR Reporting + Quality Measures
- Data Sharing Platforms – Best Practices + Benefits
- Collecting + Analyzing Clinical Quality Improvement Data
- IT Management Issues – Security, Compliance
- HIT Legalities in Illinois
- Telehealth Best Practices
- Using Data to Become a High-Performing Health Center

### **Community Board Members**

- Finance 101 for Board Members
- Overview of APMs
- Value Base Framework
- Advocacy 101 – Community Board Advocacy + Involvement
- Understanding Your Role as a Community Board Member
- Payment Reform Incentives + Board Relevance

- Communicating the Value of FQHCs
- Board Member Recruitment + Retention
- Board Member Participation + Governance
- Duties + Board Compliance
- Board Members Roll in Workforce Policies/Initiatives